

Eastpak

Repair Form



A - Customer data

Please complete this form in capital letters.

Name

Address

City

Phone or Mobile

Zip

Country

Email Address

B - Defect

* for internal use only

Please indicate position of the defect:

- ☐ Shoulder strap - 67*
- ☐ Zipper

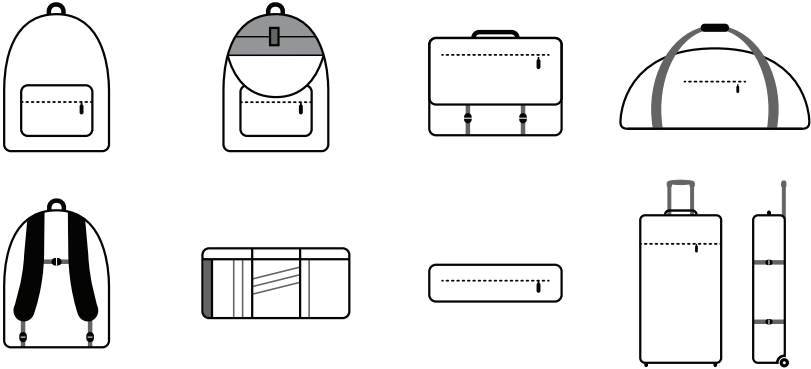
quantity:

☐ principal - 50 *

☐ small - 51 *
- ☐ Seams - 53*

☐ inside

☐ outside
- ☐ Buckle - 65/79/80/81*
- ☐ Wheel - 52*
- ☐ Velcro - 60*
- ☐ Handle - 70*



C - Repair / Replacement

If the defect is covered by warranty and you cannot repair my Eastpak I would prefer:

- ☐ A replacement by the same or similar product (free of charge)
- ☐ To have it back (unrepaired)

Please indicate if:

- ☐ You would prefer a repair rather than a replacement by a similar product (eg. different colour)

D - Repair with charge

If the defect is not covered by warranty we can offer you a repair at charge. Please indicate your choice below:
Please indicate your choice below:

- ☐ Yes, I agree with a repair at charge if the defect is not covered by warranty
- ☐ No, I don't agree with a repair at charge if the defect is not covered by warranty.
Please send the bag back unrepaired.

Please fill out this form and bring it together with your Eastpak to the official Eastpak stores below:

NICOSIA	LARNACA
Eastpak Nicosia Mall	Eastpak Metropolis Mall
2, Madrid Street	5, European Union
2306 Nicosia	6043 Larnaca
22332270	24628000